



ACCELERATE YOUR FUTURE

Machine Learning



Big Analysis

Semantics



Lab Informatics

IT Customer Service Engineer (m/f/d)
Aachen, Germany

ABOUT US

OSTHUS is a leader in Scientific Informatics. Our customers are the top companies in the pharmaceutical, bioinformatics and life science industries. With sites in Europe, the US and Asia, we offer a modern, exciting and attractive working environment. Using state-of-the-art methods and technologies, we work on future-oriented projects in the areas of Big Data, Machine Learning and AI. Personal development, innovation and diversity are of great importance to us as well as to our customers and employees.

RESPONSIBILITIES

- Work in international software projects with leading pharmaceutical and chemical companies
- Installation and upgrades of distributed software systems at the customer's site
- Documentation of the system installations
- Customer-specific system configuration and support incl. analysis of log files
- Troubleshooting and System Testing

REQUIREMENTS

- A degree as system integrator, in computer science or a comparable qualification
- Excellent customer service competence
- Very good analytical skills for error analysis and troubleshooting
- Very good knowledge in the administration of Linux systems, preferably also knowledge in the administration of Windows systems
- Very good knowledge of scripting tools for deployment automation (e.g. Ansible)
- Very good knowledge of English and German (spoken and written)

YOUR BENEFITS

- Diverse portfolio of tailored training and professional and personal development measures offered by our in-house Academy
- The possibility to acquire a job bike
- Joint breakfast on Friday
- Attractive salary extra: ticket plus card
- Positive working culture including regular social activities
- ...and much more!

HOW TO APPLY

E-Mail your résumé, your salary expectations and your desired starting date to career@osthus.com. Refer to "IT Customer Service Engineer (m/f/d)" in the subject line.

Your personal contact: Ivonne Braun
(career@osthus.com)

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