



ACCELERATE YOUR FUTURE

Machine Learning



Big Analysis

Semantics



Lab Informatics

1st & 2nd Level IT-Support (m/f/d)
Aachen, Germany

ABOUT US

OSTHUS is a leader in Scientific Informatics. Our customers are the top companies in the pharmaceutical, bioinformatics and life science industries. With sites in Europe, the US and Asia, we offer a modern, exciting and attractive working environment. Using state-of-the-art methods and technologies, we work on future-oriented projects in the areas of Big Data, Machine Learning and AI. Personal development, innovation and diversity are of great importance to us as well as to our customers and employees.

RESPONSIBILITIES

- Acceptance, processing and categorization of support requests
- Processing and documentation of solutions based on a process-oriented ticket system
- Installation and validation of software
- Administration of users and access rights
- Provision and installation of client workstations
- Support and management of internal applications and IT projects

REQUIREMENTS

- Service oriented thinking
- Windows or Linux experience
- Successfully completed commercial training or similar qualification
- Good communication skills
- Motivated and result-oriented approach
- Good English and German skills (verbal and written)

YOUR BENEFITS

- Diverse portfolio of tailored training and professional and personal development measures offered by our in-house Academy
- The possibility to acquire a job bike
- Joint breakfast on Friday
- Attractive salary extra: ticket plus card
- Positive working culture including regular social activities
- ...and much more!

HOW TO APPLY

E-Mail your résumé, your salary expectations and your desired starting date to career@osthus.com. Refer to "1st & 2nd Level IT-Support (m/f/d)" in the subject line.

Your personal contact: Ivonne Braun
(career@osthus.com)

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