



OSTHUS

ACCELERATE YOUR FUTURE

1st & 2nd Level IT-Support (m/f/d)

RESPONSIBILITIES

- Acceptance, processing and categorization of support requests
 - Processing and documentation of solutions based on a process-oriented ticket system
 - Installation and validation of software
 - Administration of users and access rights
 - Provision and installation of client workstations
 - Support and management of internal applications and IT projects
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REQUIREMENTS

- Successfully completed vocational training or similar qualification
 - Good communication skills
 - Windows or Linux experience is an advantage
 - Service oriented thinking
 - Motivated and result-oriented approach
 - Good English and German skills (verbal and written)
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HOW TO APPLY

E-Mail your résumé, your salary expectations and your desired starting date to career@osthus.com. Refer to "1st & 2nd Level IT-Support (m/f/d)" in the subject line.

Your personal contact: Ivonne Braun

OSTHUS GmbH

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Find out more about our culture and your benefits on www.osthus.com/career

ABOUT OSTHUS Group

OSTHUS Group supports teams in building a deeper understanding of how data can be used to strategically amplify enterprise value long-term. From integration management, analytics to archiving and purging, our team works with company stakeholders to transform enterprise data into high value digital asset. The Group consists of three companies at the moment: OSTHUS Services and two product companies: ZONTAL (e-Archiving and Lifecycle Management Systems) and LeapAnalysis (Federated Virtualized Semantically-driven Data Integration), both of which offer ground-breaking technology where none of its kind currently exist in industry.

ABOUT OSTHUS Services

OSTHUS is a leader in Scientific Informatics. Our customers are the top companies in the pharmaceutical, bioinformatics and life science industries. With sites in Europe, the US and China, we offer a modern, exciting and attractive working environment. Using state-of-the-art methods and technologies, we work on future-oriented projects in the areas of Big Data, Machine Learning and AI. Personal development, innovation and diversity are of great importance to us as well as to our customers and employees.