



Teamleader – IT Support (m/w/d)

RESPONSIBILITIES

- Leading the Helpdesk Team
 - Planning of resources (Personal and Assets)
 - Acceptance, processing and categorization of support requests
 - Processing and documentation of solutions based on a process-oriented ticket system
 - Installation of software
 - Administration of users and access rights
 - Provision and installation of client workstations
 - Support and management of internal applications and IT projects
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REQUIREMENTS

- Successfully completed vocational training in the field of information technology or a similar qualification
 - Windows or Linux experience is an advantage
 - Good communication skills
 - Service oriented thinking
 - Distinct capability to motivate oneself and result-oriented approach
 - Good English and German skills (spoken and written)
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HOW TO APPLY

E-mail your résumé with salary expectations and desired start date to career@osthus.com. Refer to “Teamleader – IT Support (m/f/d)” in the subject line.

Your personal contact: Ivonne Braun

OSTHUS GmbH
Eisenbahnweg 9-11
52068 Aachen



Contact us:
+49 151 11435345
Also via WhatsApp!

Find out more about our culture and your benefits on www.osthus.com/career

ABOUT OSTHUS Group

OSTHUS Group supports teams in building a deeper understanding of how data can be used to strategically amplify enterprise value long-term. From integration management, analytics to archiving and purging, our team works with company stakeholders to transform enterprise data into high value digital asset. The Group consists of four companies at the moment: OSTHUS Services and three product companies: ZONTAL (e-Archiving and Lifecycle Management Systems), LeapAnalysis (Federated Virtualized Semantically-driven Data Integration) and Accurids (Distributed Reference and Master Data System), all of which offer ground-breaking technology where none of its kind currently exist in industry.

ABOUT OSTHUS Services

OSTHUS is a leader in Scientific Informatics. Our customers are the top companies in the pharmaceutical, bioinformatics and life science industries. With sites in Europe, the US and China, we offer a modern, exciting and attractive working environment. Using state-of-the-art methods and technologies, we work on future-oriented projects in the areas of Big Data, Machine Learning and AI. Personal development, innovation and diversity are of great importance to us as well as to our customers and employees.